



07-C-2202

## ATLANTA CITY COUNCIL

KWANZA HALL  
COUNCILMEMBER  
DISTRICT 2

55 TRINITY AVENUE, S.W.  
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October 5, 2007

Councilmember Felicia Moore  
Chair, Committee on Council  
Atlanta City Hall  
55 Trinity Avenue SW  
Second Floor  
Atlanta, GA 30303

Dear Councilmember Moore:

I am writing to nominate Ms. Catherine Chase, a District 2 resident and an advocate for improving the quality of life around Central and Renaissance Parks, to the Board of Directors of Keep Atlanta Beautiful.

Thank you for your consideration of this nomination.

Sincerely,

A handwritten signature in black ink, appearing to be "K. Hall", is written below the word "Sincerely,".

**Catherine A. Chase**  
**395 Central Park Place NE, #710**  
**Atlanta, Georgia 30312**  
**(404) 872-4993**

## **EMPLOYMENT HISTORY**

2/01 to Present      **Trust and Property Management,**  
Manages a family-based trust and investment properties in Atlanta and San Francisco. Serves as the president and secretary of two homeowner's associations and is a member of Park Pride and CAN in Atlanta.

10/94 to 2/01      **Computer Sciences Corporation, Consulting Group, San Bruno, CA**  
**Senior Consultant/Operations Staffing Manager/Professional Development Manager**  
Computer Sciences Corporation is a worldwide company providing consulting services in the private and public sector. Specific companies worked with were AT&T, Apple Computer, Unocal, and Hewlett-Packard.

Contact Center and telecommunications background focusing on the area of CRM (customer relationship management) applications and implementation, contact center management and project management for CTI (computer telephony integration)

As Staffing Manager for three years on the CSC Operations Team in the West Region managed utilization for the field consultant base of over one hundred consultants in the Northern and Southern California business units.

Simultaneously, as a Professional Development Manager, supported an internal career development initiative process which teamed consultants with mentors and positioned them with field assignments to match their skills and professional goals.

6/85 – 9/94      **Teknekron Infoswitch, San Francisco, CA**  
**Consultant-ISG/Project Manager, Systems Support/Western Region Support Manager**  
Subject matter expert on contact center administration and business processes.

Managed customer support teams for the ten western states in the pre- and post-sales environments. Supervised systems integration teams of technical support specialists providing field customer support for contact center systems throughout the region.

## **EDUCATION**

Bachelor of Arts – Mills College, Oakland, California